

20 May 2024

IR-01-24-13860

s 9(2)(a) OIA

Tēnā koe **s 9(2)(a) OIA**

Thank you for your Official Information Act 1982 (OIA) request dated 23 April 2024 outlining further concerns regarding the security of data in the Police system, following Te Tari Pūreke's initial response to you on 18 April 2024. You requested:

*Okay so that would be someone here in New Zealand to help with your systems?
Which is slightly confusing because I thought Amazon Web serves took care of
the technology side of things?*

Te Tari Pūreke has interpreted your request to refer to information under the *About the Firearms Registry* section of Te Tari Pūreke's website, as follows:

"In accordance with the Government's 'Cloud First' policy, we have chosen to use a cloud-hosted service over a traditional ICT system. AIS is hosted by Amazon Web Services in Australia, in the Asia Pacific (Sydney) Region. Its data security and privacy requirements have been assessed against government standards for the use of cloud-hosted services."

Amazon Web Services provide only the infrastructure, that is, the data centre/servers for Te Tari Pūreke which the systems are run on. However, the technology service provider, Objective Corporation Limited (OCL), who manages the Firearms Registry (the Registry) and MyFirearms, are based in New Zealand and Australia.

Te Tari Pūreke takes the protection of licence holders' information very seriously and has invested significant resources to ensure all information is secure and protected. All personal information in the Registry is held and managed in accordance with the Privacy Act 2020.

All OCL employees who work on the Te Tari Pūreke account are Police vetted and strict guidelines are in place before data is able to be accessed by employees. No provider has unlimited access to any Police system, which includes the Registry and MyFirearms.

The Arms Information System (AIS) houses the Registry and MyFirearms and has been through multiple security assessments by Government-approved independent security consultants. These assessments examined how the system was designed and implemented to ensure it complies with New Zealand Government security and privacy requirements, including the New Zealand Information Security Manual, Protective Security Requirements, and industry best practice.



AIS has been classified to recognise potential national security impacts of unauthorised release or access to information. It therefore requires strong protection to safeguard the information from unauthorised access. Accordingly, Te Tari Pūreke has implemented a range of robust security controls to help protect the confidentiality and integrity of stored information, including:

- strong data encryption of all stored information
- robust authentication (which includes two-factor authentication)
- limits in place on what data can be accessed by staff in different roles, and what can be accessed via MyFirearms
- records kept of all actions in the system (both by staff of Te Tari Pūreke and Police, and users of MyFirearms)
- processes in place to review records for suspicious or unusual activity.

For your information, Police has developed a process for proactive release of information, so the anonymised response to your request may be publicly released on the New Zealand Police website.

I trust you will find this information useful.

Nāku noa, nā



Matthew Boddy
Acting Director Operations
Firearms Safety Authority